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MCCI TAX REFUND APPLICATION:

**SHOPPING MADE
SEAMLESS...**

1. OVERVIEW

The Mauritius Chamber of Commerce and Industry has digitalized the Tax Free Shopping system with the introduction of a new mobile Application, the **MCCI Tax Refund**. This state-of-the-art mobile application, with its user-friendly features, enhances the Tax Free Shopping on the island.

The Mauritius Chamber of Commerce and Industry (MCCI) has been **at the heart of the Tax Refund Service (TRS) for more than 25 years** and has largely contributed into promoting Mauritius as an attractive tourist and shopping destination.

2. How does the Tax Free Shopping currently work?

Tax Free Shopping enables foreign visitors to purchase a number of goods at registered shops in Mauritius. Shoppers can then claim refunds (VAT or Duty or both), provided that the goods are confirmed leaving the country by customs at the point of exit.

2.1 Tax Refund

Visitors can claim the VAT and/or Duty paid on their purchases made in registered shops displaying the logos below:



Following purchases made in registered shops, the visitor is entitled to a refund when he is departing from Mauritius. Before check-in, the visitor gets his **VAT paid sales receipt or DF5 invoice** stamped by the MRA Customs.

Thus, after clearing the passport control and security check at the airport or the port, the visitor heads to the MCCI Tax Refund counter where he produces his approved **VAT paid sales**

receipt or DF5 invoice, obtained at the time of the purchase. The document which contains information such as the nationality, the foreign passport number, the date of departure and the flight/voyage number of the visitor entitles the latter to a cash or Credit card refund in one of the following foreign currencies: Euro (EUR), British Pound (GBP), US Dollar (USD) or South African Rand (ZAR).



2.2 Airport Delivery

The airport delivery service is not only open to visitors but also, to departing Mauritians, provided that the registered shops bear either of the following logos:



Visitors or Departing Mauritians are required to submit their passport, air ticket or boarding pass, at the time of purchase. On their departure date, they must show their DF4 Invoice or the VAT Free Sales Receipt, at the MCCI counter, to be able to collect their purchases.

3. The MCCI Tax Refund App

With the MCCI Tax Refund Application, the procedures pertaining to tax free shopping is seamless. The application also allows the generation of a Tourist eVoucher. Shop operators and visitors no longer need to manually insert the required details as they are readily available by scanning the visitor's QR Code identifier. In turn, this facility speeds up the tax refund process in shops, turning it into a more user-friendly exercise and a seamless experience for all parties involved.



3.1 Tax Refund - through the App

After entering personal details (Full name, Passport Number etc), a QR Code identifier is generated. Once this step is completed, the visitor is able to indulge in Tax Free Shopping all over the island without the need to carry his passport along.

On the departure date, the visitor can claim his/her refund or collect his/her goods at the MCCI counter by presenting his/her passport. He/She will have the option of choosing the currency in which he/she wishes to be refunded either in cash or credit card.

3.2 eVoucher

The eVoucher scheme is intended for all Foreign tourists and is **exclusively available on the MCCI Tax Refund Application**. An eVoucher, amounting to Rs 200 can be generated as a QR Code after arrival of the tourist in Mauritius. It is redeemable upon the purchase of locally manufactured products amounting to a minimum value of Rs 1,000 at point of sales displaying the following logo.



4. Why sign up for the MCCI Tax Refund Application ?

With the App, the visitor saves time during his/her shopping, approval by the MRA Customs and refund at the MCCI Tax Refund Counter.

The visitor can have access to his/her list of purchases on the App itself.

The App allows a paperless system as the VAT paid sales receipts or VAT DF5 are sent by email.

5. How to download the MCCI Tax Refund Application?

The MCCI Tax Refund App is available on App store, Google Play and Huawei Gallery.



Scan & Download
your MCCI Tax Refund App now



WITHOUT APP

Buy goods from Tax Refund Shop.
Effect payment & get sales receipt



Goods verification / Normal approval at MRA



The Cashier at the MCCI Tax Refund Counter
will input all purchases one by one on the
system before proceeding with the refund in
cash/ credit card



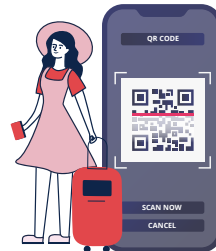
WITH APP

AN INTERFACE FOR CAPTURING
THE VISITOR'S TRANSACTIONS

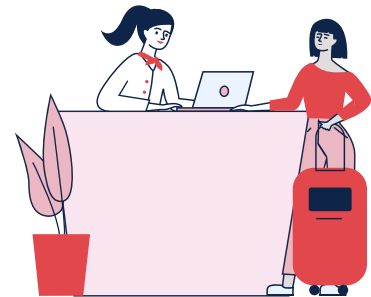
Visitor buys goods from Tax Refund Shop and
provides his QR Code Identifier



Goods Verification & Digital Approval via
Visitor's QR Code at the MRA Customs



Visitor presents his/her passport, to retrieve all
purchases made and is refunded in cash/ credit
card seamlessly and rapidly.



**AIRPORT
DELIVERY**

 **203 4830**

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